

Patient Centered Care for Individuals with Intellectual and Developmental Disabilities

LEARNING COMMUNITY 14

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SPECIAL THANKS TO JOHN QUINLAN, MD AND HCDDS



HAMILTON COUNTY
DEVELOPMENTAL DISABILITIES
SERVICES

Mission



Promote and support opportunities for people with developmental disabilities to live, work, learn, and fully participate in their communities

Provide services including case management, resources, and individual funding

Problem: Healthcare Preparedness for Patients with Intellectual and Developmental Disabilities

Focus Areas:

- Trauma Informed Care
- Communication Skills
- Approaches to Behavior Support

Social Determinant of Health Access to Healthcare

Lack of training on how to provide care for people with IDD limits their access to healthcare

Pre-Survey



Training



Post-Survey

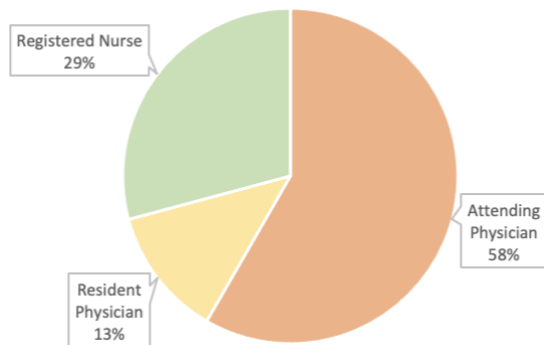


Figure 1. Pre-survey respondents by profession (n = 24).

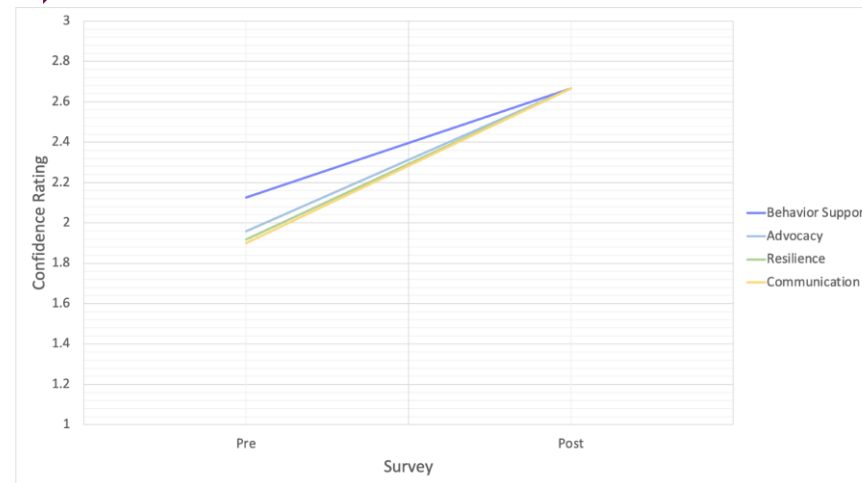


Figure 3. Confidence ratings of respondents from pre- and post-surveys (1- Not at all; 3- Always).

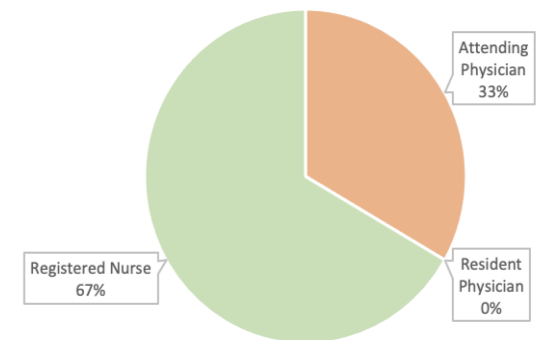


Figure 2. Post-survey respondents by profession (n = 3).

Community Impact

- Empower people of all ages who have intellectual and developmental disabilities
- Collaborate with over 1,000 service providers to provide the individualized support clients need
- Provide services, supports, and educational opportunities for people across all age ranges, including:
 - Providing person centered practices
 - Behavior support team and educational resources for behavioral supports
 - Communication supports to provide communication opportunities for all people
 - Major unusual incidence department to keep people with DD safe

We supported **7,628** people in 2020



1,059

Average Monthly Early Intervention Visits

4,052

People with Service and Support Administrators

265

Families Received Respite Services



1,870

People Received Adult Day Services

284

People Received Employment Support

Challenges



- Switching clinic locations mid-project due to unexpected staffing difficulties at our original site
 - Consequently, we had less time to conduct survey administration and data collection
 - This may have contributed to overall low participation in clinic staff given their already limited availability
- Our retention rate was about 13%. Our training methods can only be effective if there is a system in place for that training to take place.
- Challenges faced by Hamilton County Developmental Disabilities Services specifically include being understaffed for the amount of clients and families they assist.

Advocacy

People with developmental disabilities, their families, and their HCDDS and provider staff will be empowered to reimagine, strengthen, and modernize supports for a good life. People with IDD and their families will have increased access to technology and advocacy opportunities to foster independence. HCDDS and provider staff will have the support, skills, technology and training that promote engagement, confidence, and competence.





HAMILTON COUNTY
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Please prioritize funding and support for HCDDS. Funding given to this agency supports some of the most vulnerable in our society and helps take care of their medical, social, and emotional needs.